Clarifying Information Activity Sheet #1 *(Sample Only)*

Part 1: Video Transcription

Video Title:	*Role Models Movie Clip: A Venti Coffee*
Video Link:	*https://www.youtube.com/watch?v=SSk0B0dVq4g*
Time Stamp:	*0:00 - 0:10*
Video Transcription:	*Speaker 1: Good morning! May I take your order?* *Speaker 2: Can I get a tall chai?* *Speaker 3: And a large black coffee* *Speaker 1: A what?* *Speaker 3: Large black coffee* *Speaker 1: Do you mean a venti?* *Speaker 3: No, I mean a large* *Speaker 2: He means a venti. Yeah, the biggest one you've got*

Part 2: Complete the tasks below:

1. Place a mark on the request mitigators (ex. **I'm sorry, could you** repeat what you said?, Can you explain that in more detail, **please?**) and supportive moves (ex. **It's loud here**, could you repeat that?, **I just want to be sure**, but..) used in the transcript above.
2. Rate the magnitude or seriousness of the misunderstanding (imposition)   (-) <--> (+)   *not severe*   *severe*
3. Rate the extent to which the speakers are acquainted (social distance)   (-) <--> (+)   *not acquainted*   *acquainted*
4. Rate the relative roles of the speaker and addressee (power differential)   (-) <--> (+)   *low*   *high*